

Denville Hall



Denville Hall
62 Ducks Hill Road
Northwood
Middlesex HA6 2SB

Tel. 01923 825843
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Website: www.denvillehall.org.uk
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DENVILLE HALL

Denville Hall is a beautiful old house which has been dedicated solely to providing residential and nursing care to the theatrical profession for the last 78 years. The Hall is in Northwood, 25 minutes from Baker Street and easily accessible from the A40 or M25.

The Hall has just undergone a huge refurbishment and partial rebuild. The result is a stunning home which meets all the National Standards but, more importantly, gives us the accommodation and facilities to enable us to continue to meet the changing needs of those coming to make their home here.

WHAT YOU NEED TO KNOW ABOUT US

To qualify for entry you must have spent a significant period of your working life in the theatrical profession. You may also be eligible if your husband or wife is a member of the profession. Unless you have special needs the minimum age limit is 70 years, currently our average age is well into the eighties.

We are able to offer both long term care and short stays for convalescence, rest or a holiday break. We care for people with needs ranging from the almost entirely independent to those who need 24 hour nursing care. We also have a 15 bed wing catering for people with dementia. We are unable, under the terms of our registration, to care for those who suffer from psychiatric illnesses or behavioural problems.

ACCOMMODATION

Each resident has a private room, fully carpeted and furnished, including a television, with ensuite shower and toilet. All rooms have a call system for summoning help from the staff. You are encouraged to bring in favourite items, your special chair, a desk, bookcase etc and, of course, you will want your photographs, pictures and books around you. Radio and a music centre will also add to your enjoyment if you wish to have your own personal sets.

We provide two payphones for residents' use. Two mobile phones, solely for incoming calls, allow you to talk in complete privacy. Many people now like to have a telephone line installed in their own room when they come in permanently; they feel that it keeps them in touch with friends and family. In this case the installation costs and call charges are billed direct to you by British Telecom.

Both large and small public rooms are available for use by all residents. There is a beautiful sitting room where parties can be held, it's also popular with the bridge and scrabble players. We have a bar for residents' use and various sitting areas for companionable chats. We have a well stocked library where you will find a selection of papers and magazines delivered, including the Stage. If you wish to have your own newspaper delivered daily that is easily arranged.

We even have our own small theatre space where talks, concerts and other entertainments and events take place.

FOOD

There is a pleasant dining room with small tables so that meals can be a time for conversation and friendship. We take pride in our food, offering as it does, good cooking, fresh fruit and vegetables and imaginative menus. Diets are no problem, there is always a vegetarian choice, diabetic and gluten free and other meals can be organised. If you let us know what you need we will make every effort to provide it. Guests are very welcome to join you for meals; a nominal charge is made for this.

WHAT AM I GOING TO DO WITH MYSELF?

The answer to that is that it is entirely up to you. We don't try to organise people and you won't find everyone sitting in one room all day.

We think that life should be interesting and fun so we do arrange outings and events, we do celebrate special days and we do hold parties but whether you join in or not is a personal matter.

We understand that you are entitled to a private life and your room is your private space so we interfere as little as possible in the way you live. Obviously if your lifestyle is causing problems for those around you then we would need to negotiate - fortunately that is a rare occurrence.

We have a volunteer who does personal shopping for our residents. For those who can shop for themselves we provide a weekly taxi to Northwood - please arrange this with the office..

Trips are organised as requested - mostly they are small groups, going shopping, out for a drive and, of course, trips to theatres, both in and out of town. Denville will pay for groups of six or more if these have been advertised on the notice board. Should you make your own arrangements with smaller groups these will be at your own expense.

Visits by ministers of religion are arranged for those who wish for them. There are churches of all denominations nearby if you prefer to go out to services.

Hairdressing and aromatherapy are provided by experienced practitioners.

Visitors are very welcome here, they add to everyone's enjoyment. There are no set visiting hours and we will always provide tea and coffee for them. If we have a free room it is sometimes possible to put up a guest for an overnight stay, this should be arranged with the administrator

Whenever possible residents are encouraged to take holidays, even the best of homes look better after a change. To help with costs a part of the accommodation fee is remitted for the first three weeks.

MEDICAL MATTERS

Medical needs are served by our doctor, who holds a regular surgery at the house and is on call for emergencies. New residents are entitled to choose their own local medical practitioner if they prefer and in this case we will make every effort to see that you are suited. Chiropodists, opticians, physiotherapists and dentists visit those unable to get out. Transport (hospital) and escorts are provided for appointments at surgeries and hospitals but you are welcome to use taxis at your own expenses.

The hall is well staffed and trained nurses are on duty twenty four hours a day. While they are always available to help and advise, the aim at Denville is to keep you independent as long as possible. To this end we will agree with you how much or little help you need so that you are neither smothered with kindness nor left to fend alone. The presence of trained staff means that hospitalisation is seldom necessary. When it is unavoidable the resident's room is held for him until his return.

Most of our staff have been here a long time and have regular training to ensure that we give the best care possible. To assist in this we work with you to prepare a plan determining the degree of help that you need. This will be reviewed and updated on a regular basis.

We have as few rules as possible but there are two that we do have to observe. It is not possible for us to accept pets, much as we love them and fire regulations do not permit us to allow smoking in the bedrooms. However there are designated smoking areas so we are not trying to reform anyone against their will.

TO APPLY FOR ADMISSION

When you first contact us we will send you an application form. Fill this in as fully as possible because the first thing that we need to do is make sure that you are theatrically eligible for admission to Denville. Eligibility is decided by the House Committee, the governing body for Denville who are all actors with many years experience. The Home Manager, Eve Talmor, will ask your permission to obtain a medical report from your doctor. If you require nursing care one of the Home's trained nurses may visit you at this stage, to assess your requirements. Once we have all the relevant information to support your application it is presented to the committee to assess our ability to offer the help required, whether residential, nursing or dementia care. Following acceptance of your application by the committee you will be invited to visit the hall to meet us all, look around and chat to other residents - if you have not already done so.

We then encourage prospective residents to come in for a short stay of two to four weeks. This gives all of us a chance to get to know each other and make sure that the Hall and you are right for one another.

We are very aware of the enormous decision that you are making when you decide to give up your home and come into residential care. With this in mind we point out that the first two months of your stay should be mutually recognised as a trial period. No irrevocable steps such as selling a house or terminating a tenancy should be taken until after this time. If it seems long winded it should be borne in mind that this is to be your home so it is very important to get it right - for you and for those already here.

Although this is the normal admission procedure, arrangements for short term, emergency admission can be made very quickly where necessary. Simply ring the home (be prepared to give us some information to check your theatrical eligibility and medical history) and we will move fast to help you if we possibly can.

FEES

Money is always a worry and care is inevitably expensive even when subsidised by the Trust as all fees here are. Having said that, we make every effort to ensure that your contribution is within your means to pay. If necessary we seek sponsorship from other sources to top up the fee. So, before you decide that you can't afford it, talk to us first.

The fees at Denville Hall reflect the actual cost of providing care and are as follows (from 1st April 2010):

Residential rate: £618 per week

Nursing rate: £850 per week

Dementia unit £948 per week

This includes room, board, all meals and appropriate levels of care. Aromatherapy, chiropody, necessary physiotherapy, personal laundry and some outings are included. Not included are the cost of personal newspapers, installation and running costs of your own telephone, hairdressing, alcohol at the bar and shopping ordered by you. We also organise tv licensing.

If you require help with funding, or unless you feel that you have sufficient resources to meet the fees without local authority help for at least one year, it is essential that your local Care of the Elderly Team is consulted as soon as you decide that you want to come into Denville Hall. Your local social services office or civic centre will be able to put you in touch with the department who can help you. They will come and assess the level of care that you need – if they decide that you are eligible for residential care Denville will accept their level of funding.

It can, if you are on your own, seem daunting but we will do our best to help with advice, form filling or in any other way that we can. Everyone will be aiming to see that you get the care that you want but it is difficult to give advice in a brochure like this as the situation changes all the time. So please do talk to us and we will do our best to smooth the way.

COMPLAINTS PROCEDURE

In even the best run homes there are bound to be occasional problems. If you have a complaint do tell us, problems that seem enormous are often very easily solved.

In the first instance speak to Eve Talmor and she will do her best to find a solution. If she cannot resolve the matter or you are not entirely satisfied, it will be referred to the House Committee which oversees the running of the Hall.

In the unlikely event that the problem is still unresolved the matter will be referred to the Council of T.A.C.T.

The House Committee chairman holds a monthly meeting with the residents to talk through any matters of interest or concern and visits the house most weeks so is very available. In addition the House Committee holds a monthly meeting here. They lunch with the residents and look forward to hearing your views on how the house is working.

Denville Hall is registered and inspected by:

Care Quality Commission
National Correspondence
Citygate
Gallowgate
Newcastle upon Tyne
NE1 4PA
Tel. 03000 616161

*Please telephone us if you would like a copy of our inspection report or access the CQC website:
<http://www.cqc.org.uk>*

Denville Hall – a few facts

Denville Hall is a charity founded by actors, run by actors for the care of actors.

While it is a charity in its own right it is associated with TACT (The Actor's Charitable Trust) with whom it shares its' officers, governing council and general secretary.

A sub committee of the Council, The House Committee oversees the management of Denville Hall.

Between them the members of this group bring a wide range of talent and experience in this field. Most of them have been looking after Denville for 10 to 20 years.

The day to day running of the house is the responsibility of Eve Talmor who is a trained nurse manager.

Our staff is made up of trained nurses, care assistants and auxiliary staff – housekeeping, maintenance, chefs, and administration.

Currently we have 40 bedrooms, all of which are over the new standard of 12 sqm in size.

Every room and area in the house is equipped with smoke or heat alarms. The staff receives regular training and we do have fire drills so that we, and you, all know what to do if the alarm goes off

*Chairman of the House Committee
Home Manager*

*Lalla Ward
Eve Talmor*

*Denville Hall
62 Ducks Hill Road
Northwood
Middlesex
HA6 2SB*

Telephone: 01923 825843

Fax 01923 841855

E-mail office@denvillehall.org.uk

If you would like to discuss anything to do with Denville please ring. We look forward to hearing from you.

ALL APPLICANTS SHOULD EITHER COMPLETE THE FINANCE FORM OR SIGN THE FINAL SECTION ACCEPTING RESPONSIBILITY FOR PAYMENT OF THE FEES.

Having read the broadsheet giving details of the accommodation and service provided at Denville Hall, I wish to apply to take up residence.

I give permission for the Sister in Charge to communicate with my doctor.

I recognise that Denville Hall reserves the right to ask any resident to leave the Home should this be felt to be in the best interests of all concerned and that I may vacate my accommodation at any time should I so desire.

I give Denville Hall the right to dispose of any furniture or effects of mine not collected by my relatives or executors within six months of my demise.

Signed..... Date.....

CONFIDENTIAL

**APPLICATION TO BECOME A RESIDENT AT DENVILLE HALL/
APPLICATION FOR SHORT STAY AT DENVILLE HALL**

Your own name.....

Professional name.....

Address.....

.....

Telephone number.....

Date & Place of birth.....

Doctor's Name.....

Doctor's Address.....

Doctor's tel. no.....Fax no.....

(It is essential that we have this information as we shall have to get in touch with your doctor)

National Insurance No.....

Do you have a pacemaker fitted?

Marital Status.....

Husband's name & occupation if married or widowed

.....

Name and address of next of kin.....

.....

Relationship to you.....Tel. no.....

**Proposed dates for short stay.....
(if applicable)**

Referral by.....

Reason for application.....

Payment of fees: Self/other/will require help.....

If possible please give the names and address of one or two people in the theatrical profession who know you well and to whom we may make contact.

IT IS VERY IMPORTANT THAT WE RECEIVE THE FOLLOWING INFORMATION:

THEATRICAL EXPERIENCE

- 1. Date of entry into the profession.....**
- 2. Date of last engagement.....**
- 3. Please give details of your theatrical career, with dates if possible.
If you have an entry in SPOTLIGHT please give dates**

**PLEASE RETURN COMPLETED FORM TO:
Eve Talmor, Denville Hall, 62 Ducks Hill Road, Northwood,
Middlesex HA6 2SB**

THIS FORM MUST BE COMPLETED BY ALL APPLICANTS

FINANCIAL DETAILS FOR DENVILLE HALL

Name: _____

Address: _____

STATEMENT OF ASSETS

	Name	Amount
Bank Accounts:		
Building Society:		
Savings Accounts:		
Stocks and Shares:		
Property: Freehold or Leasehold:		
Other Assets:		

INCOME

	Source	Amount p.a.
Pension: Retirement: Private:		
Earnings		
Interest:		
Dividends:		
Rent (from property)		
Other income:		

Name & address of Power of Attorney

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Please note for those coming into Denville Hall a power of attorney will be a mandatory requirement.

ANNUAL EXPENDITURE

Rent/Mortgage	
Ground Rent/Service Charges	
Council Tax/Water Rates	
Household Insurances	
Telephone	
Heating/Lighting	
TV Licence/Rental	
Household Expenses/Food	
Other Expenditure	
Debts	

I confirm I will be meeting the cost of my stay myself

Signed.....

OR

The cost of my stay will be met by:.....

Signed.....